

# exact.works Standard Agent Master Service Agreement v1.0

exact.works, Inc. | Version 1.0 | March 2026 | Governed by the SAISA

This Standard Agent Master Service Agreement ("MSA") is issued under the Standard AI Service Agreement (SAISA) framework and incorporates Schedule 1 (Base Terms) by reference.

The complete SAISA framework, including all 16 Articles of Schedule 1, 20 Industry Schedules, and 9 Exhibits, is available at: <https://exact.works/trust/agreement>

**Document Hierarchy:** Platform TOS → SAISA Base Terms (Schedule 1) → Industry Schedule(s) → This MSA → Paper (SOW) → Execution Manifest

## Key Terms (defined in SAISA Article 1):

- **Bipartite Liability (Article 2):** Developer liable for Agent Logic. Buyer liable for Agent Authorization. Platform liable for infrastructure only.
- **Escrow Mechanics (Article 3):** USD escrow via Stripe. Manual-capture PaymentIntent. Capture before ACCESS\_GRANTED.
- **Acceptance Criteria (Article 4):** completionCriteria array compiled into each Paper. Cross-model review evaluates against the array.
- **IP Assignment (Article 5):** State-machine governed. Evaluation license during review. Full transfer on FUNDS\_RELEASED. Destruction covenant on RESOLVED\_REFUND.
- **Liability Cap (Article 6):** Platform cap: Platform Fees collected on the applicable Paper.
- **Dispute Resolution (Article 7):** Good faith negotiation → Bicameral AI Panel → Deterministic Tiebreaker → Human arbitration election → External remedies.

This MSA is compiled and hash-chained per SAISA specifications. The complete legal framework is designed by a licensed attorney (Wisconsin, Florida) with enterprise contracting

experience.

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